

How we help tackle antisocial behaviour transcript

[Background Music]

0:00 How we help tackle antisocial behaviour.

0:04 It's important to us that you feel safe and happy at home.

0:11 Always remember we're here to help if the behaviour of others makes you feel stressed, angry or upset.

0:19 What counts as antisocial behaviour?

0:23 Antisocial behaviour covers many things, including:

0:27 A constant loud noise – like a barking dog from a neighbour's home.

0:33 Violence – including the use of threatening language.

0:39 Vandalism.

0:42 Harassment.

0:47 Littering and fly-tipping.

0:53 Inconsiderate parking and abandoned vehicles.

0:58 What isn't considered antisocial behaviour?

1:02 We usually consider the sound of children playing, domestic appliances, lawnmowers and daytime DIY as normal and perfectly reasonable.

1:13 Cooking smells are also fine, as is someone parking legally outside your home.

1:20 We also consider minor or occasional car repairs to be reasonable behaviour.

1:26 We work with other agencies - including councils,

1:29 community groups and the police - to tackle the causes of antisocial behaviour and make life better for our residents.

1:40 "My life's being affected by antisocial behaviour." What can I do?

1:46 If you feel it's safe and right for you to do so, you may be able to make the behaviour stop very quickly by simply speaking with the person responsible.

1:56 They may not realise they are upsetting you and may be happy to make things right.

2:02 We know it's not always possible for you to deal with antisocial behaviour directly.

2:08 If that's the case, please report the issue to us as soon as possible by completing our online form at www.sanctuary.co.uk or phoning 0800 131 3348.

2:23 If you fear for your safety, or believe a crime has been committed, you should contact the police by phoning 101.

2:31 If you need urgent help, dial 999.